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EFTA SURVEILLANCE
AUTHORITY

**Questions regarding
ESA's tender process**

Addendum I

1. Do you provide tenderers with a written technical brief on the IT environment of the Surveillance Authority separately?
 - a. ESA will not provide or disclose technical details about its IT environment as the solution will be hosted externally. For ESA systems that will need connectivity to the website, ESA will provide information in details to the chosen service provider. The connectivity will be in the form of a common standard and proven manner.

2. Regarding compatibility or user practises, are there any preferred technical solution or content management system that the client would prefer to choose?
 - a. ESA does not have a preference towards a technical solutions or CMS. Nevertheless, like stated in the [Invitation to Tender \(3.6 Methodology\)](#), ESA prefers website solutions that are widely used and sustainably supported. CMS are preferred over customised programming or proprietary systems. ESA will not accept tender submissions for solutions which lead to a single vendor lock-in.