

Brussels, 17 December 2018
Case No: 81604
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EFTA SURVEILLANCE
AUTHORITY

**Questions regarding
ESA's tender process**

(Addendum III)

1. Could you clarify what you mean by “... a cloud-based system to replace a server dependent system.”?
The phrase “cloud based” is often used to signify a SaaS with vendor lockin, like [Squarespace.com](https://www.squarespace.com) or [Wix.com](https://www.wix.com). Do you mean it should be a CMS hosted on a Cloud service (like Amazon) and not on, say, a dedicated server? Or do you simply mean the CMS platform should be portable, so it could be moved between different server platforms when needed? Please list examples of what you consider “cloud based” systems.
 - a. In ESA’s view, both solutions, SAAS and dedicated server are acceptable as long as the supplier handles the maintenance, security updates, etc. for the whole system, including the underlying OS in case of dedicated server.

As stated in ESA’s instructions to Tenderers, Tenderers may submit questions at any time during the period specified (20 November 2018 – 9 January 2019) and questions will be answered throughout the period by ESA.

Tenderers are encouraged to submit any questions as soon as possible. Any questions should be submitted via email to the ESA contact person and will be answered anonymously on ESA’s website.

Tenderers should note that ESA will be closed from 24 December 2018 to 2 January 2019 inclusive. ESA is open for business as from Thursday 3 January 2019.

Only written communications to ESA’s named representative will be taken into account during the tender period. Any changes to the tender documents following questions from one tenderer will be published on ESA’s website as annexes to the tender documents, for the information of other participants in the tender process.

All questions should be forwarded to:

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