

COMPLAINT¹

TO THE EFTA SURVEILLANCE AUTHORITY CONCERNING FAILURE TO COMPLY WITH EEA LAW

1. Surname and forename of complainant:
2. Where appropriate, represented by:
3. Nationality:
4. Address or registered office²:
5. Telephone/fax/e-mail address:
6. Field and place(s) of activity:
7. EFTA State or public body alleged by the complainant not to have complied with EEA law:
8. Fullest possible account of facts giving rise to complaint:

¹ There is no obligation to use this form. A complaint may also be submitted by ordinary letter. It is, however, recommended to include as much relevant information as possible in the letter. A complaint can be sent by ordinary mail to the following address:

EFTA Surveillance Authority
Rue Belliard 35
B-1040 Brussels
Belgium

Alternatively, this Complaint Form, available on the EFTA Surveillance Authority's homepage (www.eftasurv.int), or any other complaint letter may be sent by e-mail to Registry@eftasurv.int. To be admissible, a complaint must relate to an infringement of EEA law by an EEA EFTA State, i.e. Iceland, Liechtenstein or Norway.

² Please inform the EFTA Surveillance Authority of any change of address as well as any event likely to have an effect on the handling of your complaint.

9. To the extent possible, please specify the provisions of EEA law (*EEA Agreement, Protocols, Acts referred to in Annexes to the Agreement*) considered to have been infringed by the EFTA State concerned:
10. Details of any earlier contacts with the EFTA Surveillance Authority (if possible, please attach copies of correspondence):
11. Contacts already made with national authorities, whether central, regional or local (if possible, please attach copies of correspondence):
 - 11.1. Administrative actions, such as complaints to relevant national administrative authorities (whether central, regional or local) and/or to national or regional ombudsman:
 - 11.2. Recourse to national courts or other legal procedures such as arbitration or conciliation. Please state whether a decision or award has already been adopted and, if appropriate, attach a copy:
12. Specify any evidence or documents supporting the complaint, including any national measures (if possible, please attach copies):
13. Confidentiality (please tick one of the boxes):³
 - 'I authorise the EFTA Surveillance Authority to disclose my identity in its contacts with the authorities of the EFTA State against which the complaint is made.'
 - 'I request the EFTA Surveillance Authority not to disclose my identity in its contacts with the authorities of the EFTA State against which the complaint is made.'
14. Place, date and signature of complainant/representative:

³ Please note that unless otherwise indicated, the Authority may disclose your identity in its contacts with the EFTA State against which the complaint has been lodged. Non-confidential treatment also means that the Authority may disclose your identity towards any external party requesting access to the Authority's documents.